**User Story Number:** USIN-069

**User Story Name:** No Fault eIV Appointment Extract

**Product Backlog ID: 419**

**Backlog Priority:**

**Initial Sizing Estimate: 8**

**Rational ID:**

**Author:** eInsurance

# Background:

The eIV appointment extract automatically creates buffer entries up to 10 days prior to a patient’s appointment when: 1 – active insurance is on file AND 2 – last verified date exceeds freshness (180 days). Some policies do not process through eIV and are required to be manually updated. Furthermore, some policies aren’t actually “verified” by insurance staff, because they are placeholders or special policies that the facility staff use for data storage only IB\*2\*549 updated the logic of the appointment extract to ignore many ‘types of coverage’ and ‘types of plan’ to account for these special insurance policies and to reduce the amount of manual updating insurance verifiers must do just to get the entry off their worklist. One type of plan that was missed is: Type of Plan = No Fault.

# Story:

As a insurance verifier, I don’t want the appointment extract to automatically create entries for no fault type of plan policies, so that I may have a less disruptive workflow and not need to update policies that don’t require re-verification.

# Conversation:

Type of Plan file is 355.3,.09

The ‘Entered By’ field depicts who entered the buffer. Entered By = INTERFACE, IB eIV is the user who creates appointment extract buffer entries and the sourece = eIV.

During eIV appointment extract, when the type of plan is NO FAULT, suppress the HL7 message and stop processing. Review IB\*2\*549 code to add additional value of type of plan = NO FAULT into existing suppression code.

# Detailed Listing of Acceptance Criteria

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| --- | --- | --- |
| Requirement ID | Description | External Dependency  (Y/N)  If Y, provide organization and description |
| USIN-069.01 | Buffer entries are not created by the appointment extract for policies where the type of plan is NO FAULT |  |
| USIN-069.02 | Buffer entries continue to be made for correct Type of Coverage and Type of Plan values. |  |

# Constraints:

* May be difficult to tell if code is indeed working, or if ‘No Fault’ entries have been created because there are no patients with appointments whose insurance isn’t fresh with a no fault type of policy. Developers will need to assist.
* Can NOT be tested in MIRROR account, as appointment extract isn’t typically scheduled. If IRM is asked to schedule, will not likely have future appointments scheduled.
* CAN be tested in test environment with developer setting specific file conditions and scheduling appointment, then manually running extract. Extract is IBCNE IIV NIGHLTLY EXTRACT.

# Assumptions (If applicable, otherwise delete)

* Must be an active type of plan No Fault policies to test.

# Risks

* May not be able to find appropriate data scenario in a production account, so we would have to get permissions to create fake data in PROD accounts to test, which may not be granted.
* Continuing to extract these files creates additional workload burden on insurance verification staff members for zero revenue value.

# Approval Signatures

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**Revision History**

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| --- | --- | --- | --- |
| Date | Version | Description | Author |
| 10/20/2016 | v0.01 | Original | eInsurance |
| 10/28/2016 | V0.02 | Final edits before TW review | Cindy Fawcett Leidos |
| 10/31/2016 | V1.0 | Final version for submission | Leidos Team |
| 11/8/2016 | V2.0 | Incorporate changes from eBusiness Review and resubmit for approval | Cindy Fawcett |